

# **MIDDLESEX COUNTY BOARD OF SOCIAL SERVICES**

## **SPECIAL COVID REPORT**

**January 2020 through December 2022**

# Special COVID Report

Prepared for: The Members of the Middlesex County Board of Social Services  
Prepared by: Angela Mackaronis, Middlesex County Director of Welfare

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## MIDDLESEX COUNTY BOARD OF SOCIAL SERVICES MISSION

The mission of the Middlesex County Board of Social Services is to administer Federal and State public assistance programs in a competent, compassionate and efficient manner. Our goal is to meet the needs of our clients through the prudent use of public funds.

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More than three years after the world shut down due to the COVID-19 pandemic, the Middlesex County Board of Social Services continues to process record numbers of new applications for our programs while providing quality services to more than 130,000 existing clients.

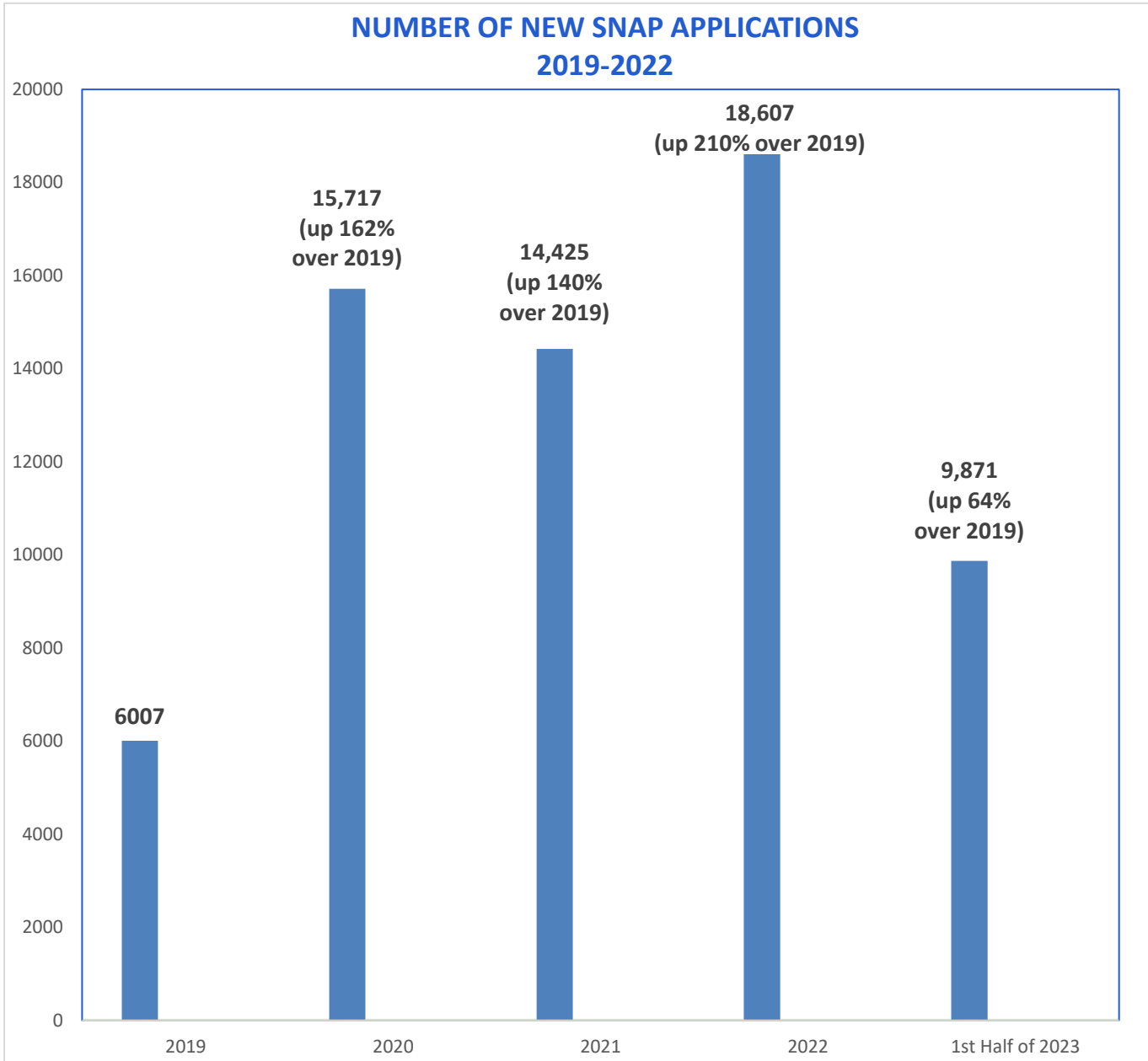
Our staff has performed admirably throughout this time of increased demand, maintaining timeliness rates of over 95 percent (one of the highest in the state). They have met the challenges of Federal regulation and operational changes. They have continually and consistently served our clients in a comprehensive and compassionate manner.

The following charts illustrate the volume of work performed, the consistent increase in the number of cases and individuals served, and how these trends have continued in 2023 despite the waning of COVID-19.

Angela B. Mackaronis  
Director of Welfare  
August 10, 2023

## Supplemental Nutrition Assistance Program (SNAP Food Stamps)

The Supplemental Nutrition Assistance Program (SNAP Food Stamps) is MCBOSSE's largest program. As you can see in the chart below, the number of applications tripled from 2019 to 2022. The upward trend remains for the first half of 2023, with almost 9,900 applications filed between January and June.



**Average Monthly SNAP Caseload:**

**28,089**

**Average Number of Adults and Children Receiving SNAP Each Month:**

**52,264**

## TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF) AND GENERAL ASSISTANCE (GA)

Some of the agency's clients receive TANF and GA cash assistance in addition to SNAP. The total number of applications for new TANF and GA cases nearly tripled from 2019 to 2022, as shown in the chart below. Also shown, new applications in 2023 are on trend to outnumber the 2022 applications.

